

**Who are jdee?** Jdee consultancy was founded in 2007 by Shaun Douglas-Galley and Sarah Johnson to provide independent expert advice to Homecare, Residential and Nursing providers. Passionate about the benefits personalisation can bring for customers of social care, jdee are able to bring about change quickly for those businesses still working in traditional ways.

**What have we been doing?** In 2008 we worked in partnership with Skills for Care and Skills for Health to develop a training programme called the 'New Type of Worker'. Its design allows social care organisations to develop the knowledge and skills of front line care workers; with particular focus on the governments self care agenda. Time, Task, and the need to 'do for' become, goals, outcomes, motivation, confidence building and sign posting for customers of social care supports.

This has now been rolled out across 35 local authorities, 1000 social care providers and is supported by Jim Thomas - New Types of Worker Programme Lead, Angela Hawley, Self Care Lead (Department of Health) and the UKHCA.

Our focus has also been on supporting owners and managers to take a step-back – consider how the business operates now and then plan the developments which are needed for your future!

**What can we offer you?** We are pleased to announce our new products and services – These have been developed to ensure your business can provide high quality, person centred supports that evidence both improvements and results for all customers of social care.

Find Out More at: [www.jdeeconsultancy.co.uk](http://www.jdeeconsultancy.co.uk) Email: [enquiries@jdeeconsultancy.co.uk](mailto:enquiries@jdeeconsultancy.co.uk) or Call us: 07545 258 780

### Person Centred Plans

Enables your business to adopt a person centred approach to services, by gathering customers' histories, personal preferences and setting goals linked to outcomes.

### Outcome Measurement

Measurement tools that allow you to identify and measure customer's outcomes, linked to physical, health, social and wellbeing indicators.

### Personalisation Indicator and Action Plan

This covers 12 core areas of your business, indicating your progress towards Personalisation, then highlighting areas for development through use of an established action plan.

### Business Development & Marketing Templates

A step by step approach to understand your current level of business development and marketing. The templates offer practical ways to develop and promote new service offers.

### New Type of Worker Training Programme

This 2 day programme is proven to move staff from traditional 'do for' approaches to person centred practice, focusing on self care involvements – being used by over 1000 social care businesses!

### Compliance and Quality Measurement

Linked to the CQC 'Judgement framework' (2009) these measurement tools collate and grade your compliance and quality outcomes, giving an overall grade for your business.

### Workforce Measurement

A fully developed measurement tool allowing your business to gather information from your workforce, providing you with valuable data to review, and improve your workforce experience.

### Job Descriptions

A complete set of job descriptions for New Ways of Working in health and social care.

### Our 1 Day Assessment

Making an on-site visit, our consultants will undertake a detailed analysis of your business. Through a final report, recommendations are made on how to develop and improve your cultural, workforce and operational approach in order to attract new revenues.

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