

TRANSFORMING SERVICES MEETING THE QUALITY AND PRODUCTIVITY CHALLENGE

Macmillan Professionals event

**WE ARE
MACMILLAN.
CANCER SUPPORT**

Programme

Thursday 4 November

When	What
9 – 10am	Registration For delegates arriving the day before registration will be open before dinner
10am	Welcome and introduction Simon Oberst, Director of Improving Cancer Services, Macmillan Cancer Support
10.15am	Keynote session 1 Using quality and innovation to deliver productivity and efficiency in cancer care Speaker tbc
10.45am	Refreshment break This will be the first opportunity to visit the exhibition, check out the poster presentations and network
11.30am	Round table discussions We will be discussing key issues from Quality, Innovation, Productivity and Prevention (QIPP) agenda
1.15pm	Lunch And another opportunity to visit the exhibition
2.45pm	Keynote session 2 The culture to facilitate service transformation Speaker tbc
3.15pm	Workshops on quality improvement tools This session includes a coffee/tea break
5.30pm	Free time There will be a focus group, which you can take part during free time; topic tbc
6.45pm	Pre-dinner drinks This session includes a coffee/tea break
7.30pm	Dinner and entertainment

Friday 5 November

When	What
7.30 – 9am	Breakfast and check-out
9 – 10am	Session 1: Sharing good practice Examples of innovative approaches to transforming services
10.15 – 11.15am	Session 2: Sharing good practice More examples of innovative approaches to transforming services
11.15 – 11.45am	Refreshment break Another opportunity to visit the exhibition
11.45 – 12.45pm	Session 3: Sharing good practice More examples of innovative approaches to transforming services
1pm	Keynote session 3 Motivational speaker tbc
1.30pm	And finally... Simon Oberst, Director of Improving Cancer Services, Macmillan Cancer Support will close the event
13.45pm	Lunch